



ONTARIO HOSPITAL ASSOCIATION
CONVENTION
2002
EXHIBITION

Metro Toronto Convention Centre
North Building
November 18, 19 & 20

Make plans to join us at the largest, most comprehensive health care convention and exhibition of its kind in North America where over 7,000 health care professionals, trustees and senior managers come together to share information and best practices.

Child Health Network

Room 206F – MTCC

Monday, November 18, 2002

FAMILY-CENTRED CARE CHANGING PRACTICE, CHANGING ATTITUDES

8:30 am Welcome and Introductions

**The Child Health Networks of Toronto,
London, Ottawa and Hamilton**

**8:45 am Family-Centred Care In Hospital Policies,
Programs, Facility Design, Staff Practices
and Professional Education: A Visual Tour
Across North America**

This presentation will explore the concepts of Family-Centred Care and how they can change the way health care organizations plan and deliver services, design facilities, work with patients and families, and build partnerships with others.

Beverley Johnson
*President & CEO
Institute for Family Centered Care
Bethesda, Maryland, USA*

10:15 am Break

**10:30 am Leadership And Management To Advance
Family-Centred Practice**

Beverley Johnson

12:00 pm Adjournment / Lunch in the Exhibit Hall

Convention Highlights:

OHA Feature Breakfast

JIMMY FLYNN, “the most entertaining one man show in the business today.”

OHA Official Opening

BERNARD KERIK, Commissioner of the New York City Police Department who worked tirelessly to coordinate the rescue efforts at Ground Zero.

TOM VON ESSEN, Commissioner of the Fire Department of New York, leading the remarkable heroics of the firefighters and EMS workers, responding to the September 11th tragedy.

OHA Feature Theme Session

DANIELE SAUVAGEAU, head coach of the 2002 Women’s Olympic Hockey Team.

STEPHEN LEWIS, former Canadian Ambassador to the United Nations and former Deputy Executive Director of UNICEF.

Trustee Session

SCOTT BEDBURY, global brand strategist, including Nike’s “Just Do It” campaign and Starbucks.

Small Hospitals Session

DR. BOB ARNOT, former NBC Chief Medical Editor and author of several books including *The Best Medicine*.

REGINA HERZLINGER, author of *Consumer Driven Health Care: Implications for Providers, Players and Policy Makers*.

OHA Closing Theme Session

D. MICHAEL ABRASHOFF, former naval commander of one of the U.S. Navy’s most modern and lethal warships, the USS Benfold.

THE HONOURABLE TONY CLEMENT, Minister of Health and Long-Term Care.

For more information contact: OHA Educational Services
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